Benchmark

Release Notes (Web)

Version 2.9

Service Pack 36

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ADVANCING GOVERNMENT. ENGAGING CITIZENS.

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Revision History

Name	Date	Description	Version
Kyle Wilson	5/3/2021	Finalized Release	2.9.3.0
Kyle Wilson	11/23/2021	Finalized Release	2.9.8.0
Kyle Wilson	12/30/2021	Finalized Release	2.9.10.0
Kyle Wilson	11/2/2022	Finalized Release	2.9.20.0
Kyle Wilson	1/10/2023	Finalized Release	2.9.21.0
Kyle Wilson	1/20/2023	Finalized Release	2.9.22.0
Kyle Wilson	2/10/2023	Finalized Release	2.9.24.0
Ana Luisa Munoz	5/4/2023	Finalized Release	2.9.28.0
Ana Luisa Munoz	6/22/2023	Finalized Release	2.9.29.0
Ana Luisa Munoz	10/2/2024	Finalized Release	2.9.36.0

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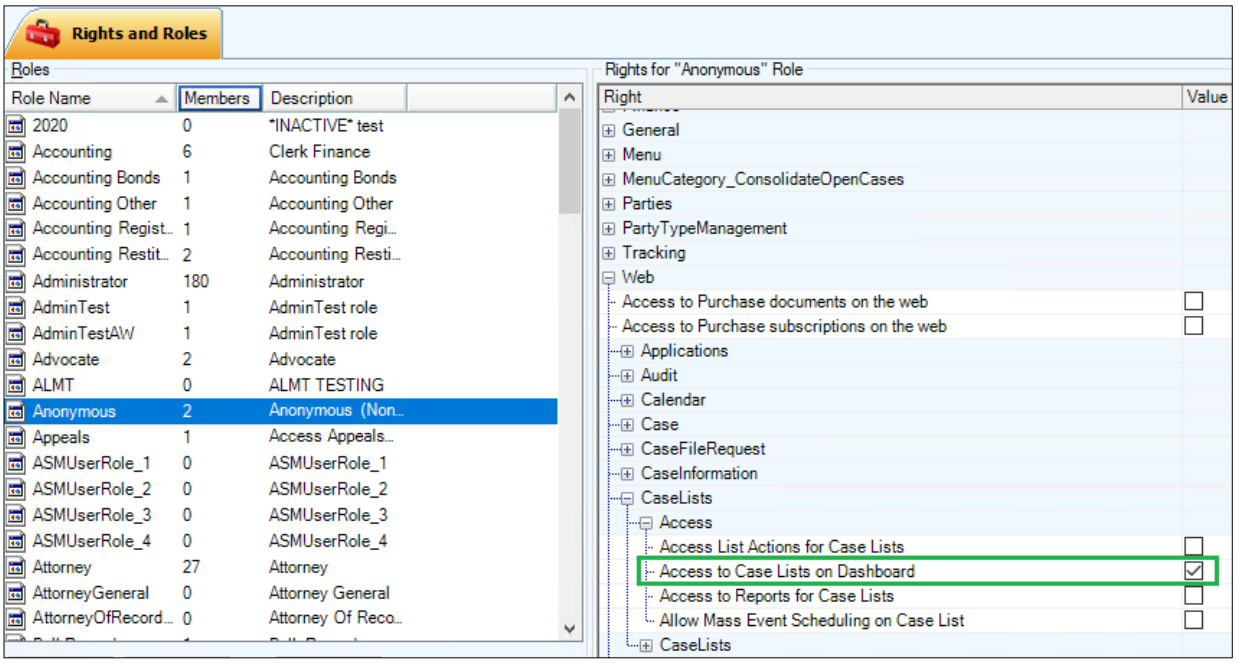
Corrected Issues

BEN-6243: Web Case Lists Not Appearing

Expected Result: Anonymous user should be able to access the Case Lists option when the right 'Access to Case Lists on Dashboard' is enabled and when the right is disabled users should not be able to access the Case Lists option.

Resolution: Fixed issue where for anonymous users with rights to access the Case Lists option, the page was available, but unable to view the subsections. Now if the right is enabled in the role, the anonymous user can access the Case Lists option and subsections, if the right is disabled the Case Lists option is not displayed to the user.

Configuration:
Go to Main Menu → Admin → User Permissions → User Permissions.



Requires Admin Configuration.

BEN-6475: Putnam - Dockets Tab not Loading

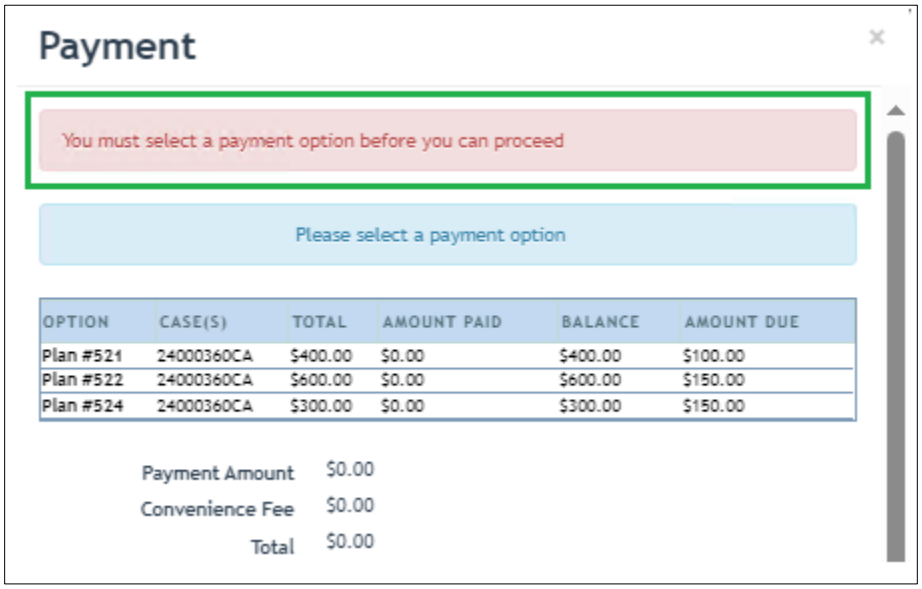
Expected Result: In a case, Dockets tab should load for users.

Resolution: Fixed issue where the Case Dockets tab was not loading. The issue has been resolved, and now the Dockets tab loads. **Note:** Tested by QA team in local environment.

BEN-6578: Transaction is Created when a Payment Plan is not Selected

***Expected Result**:* In the Summary tab -> Pay Online option, users should not be able to submit a payment until they select a payment option.

Resolution: Fixed issue where a $0.00 transaction was created after the user clicked Submit in the Payment pop-up window without selecting a payment plan. Modifications were made to the payment screen. If there is one or more than one payment plan and no payment option is selected, users will not be able to submit the payment until they select one of the payment options. A warming message will be displayed "You must select a payment option before you can proceed".



BEN-6674: 7th Circuit - Incorrect DIN on Dockets Tab

***Expected Result**:* In the Dockets tab, the correct DIN number should be displayed to users.

Resolution: Fixed issue where the system was showing the wrong DIN number on the Dockets tab, now DIN is correct.

Note: Not tested by QA, 7th Circuit environment is required.

BEN-6696: 7th Circuit - Documents Take a Long Time to Load

***Expected Result**:* The system should not take too long to load documents, and the user should not recycle the application pool every 30 minutes to keep it at bay.

Resolution: Fixed issue where after trying to load a document the system was taking a long time to load it, now the time to load a document is minimized.

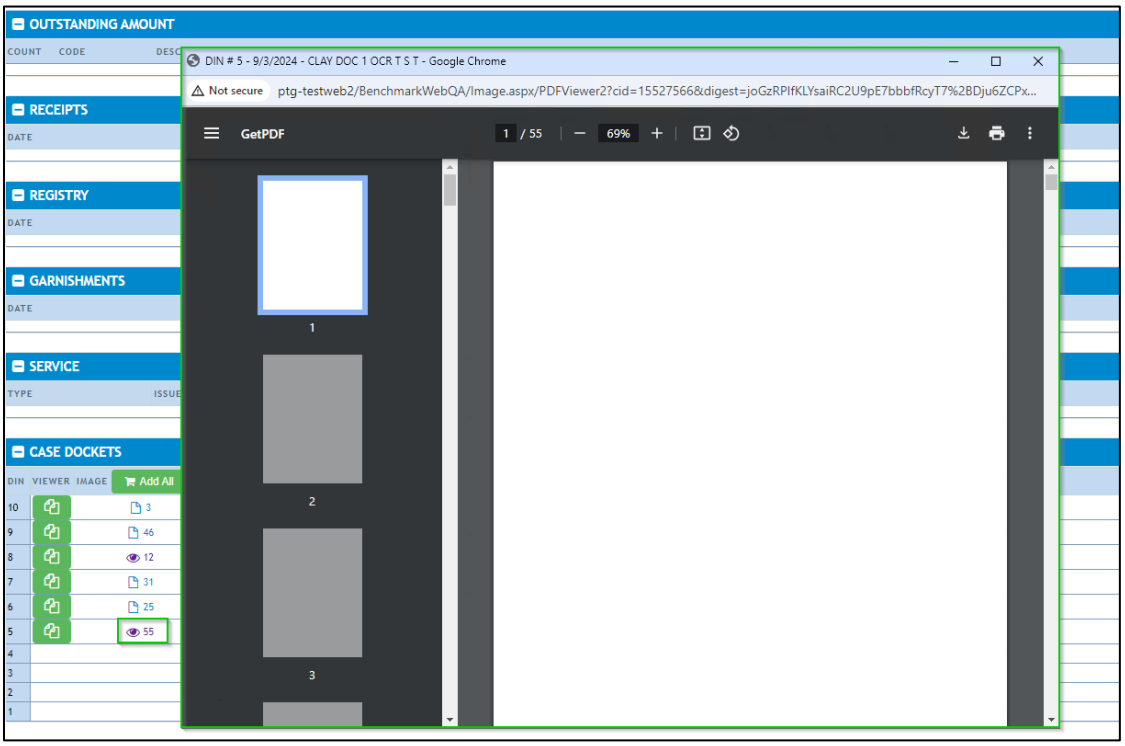
Note: Not tested by QA, 7th Circuit environment is required.

BEN-6979: Case Summary Tab – Images Not Displayed Correctly from the Case Dockets Section

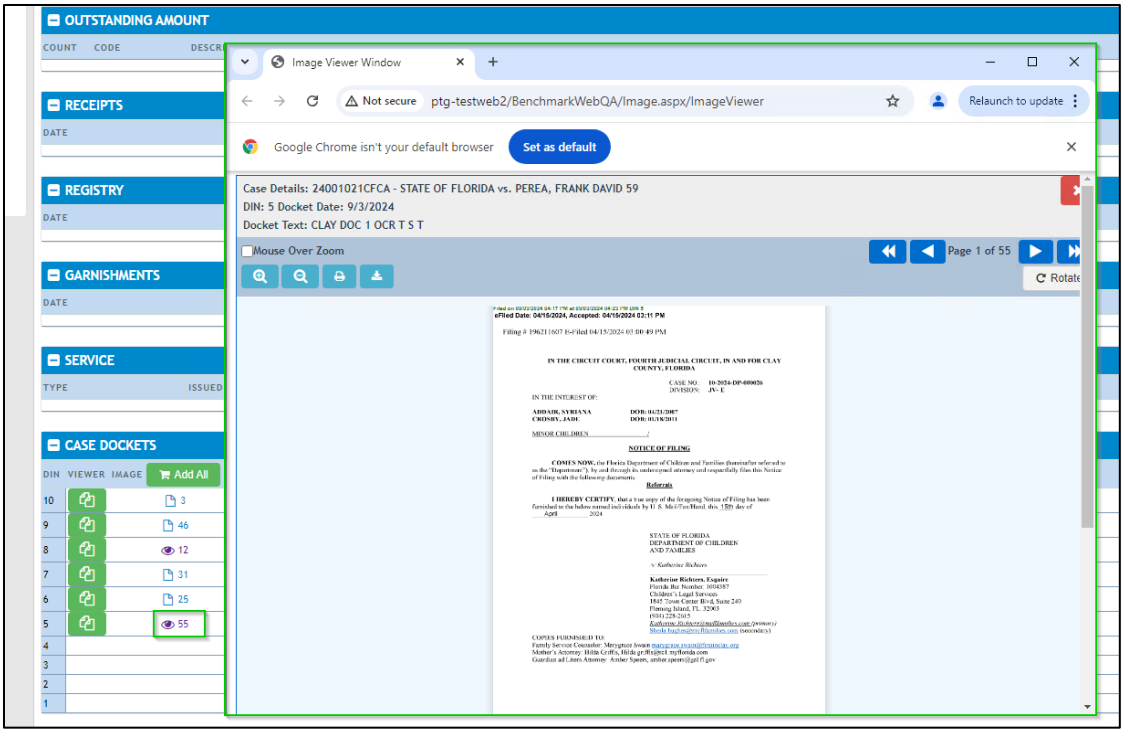
Expected Result: Users should be able to view images from the Case Docket section in the Case Summary tab regardless of the state of certain images.

Resolution: Added the new setting **UseImageViewerOnSummary**, to allow users to choose to use the ImageViewer or the browser's built-in PDF viewer.

When the setting is turned off, the browser's built-in PDF viewer will be used to display the image. Notice the image is not viewable since it is in a corrupted state:



When the setting is turned on, the Image Viewer will be used to view, print, and download the PDF files from the Case Dockets section in the Case Summary tab. By using the Image Viewer, files in a corrupted state will be viewable:



Disclosure: When the new setting is turned on, documents will be viewable from the Benchmark Web Case Summary tab. However, when a file is in a corrupted state and therefore is not viewable in Adobe Acrobat, it will still not be viewable in Adobe Acrobat once downloaded. One way to work around this is to print the PDF and select “Save as PDF” as the print destination. If the user turns off the new setting to continue using the browser’s built-in PDF viewer, in the client, they can OCR any documents that are not viewable on Benchmark Web, that has fixed the issue for some corrupted files.

Configuration:

The new setting will be added after running the 2_UpdateWebSchema_v2.9.36.0.sql script.

Go to Admin -> System Setup -> Settings.

Find setting UseImageViewerOnSummary.

Default value: False

Possible values:

True: The Image Viewer will be used to display docket images from the Summary tab.

False: The browser’s built-in PDF viewer will be used to display docket images from the Summary tab.

Requires Admin Configuration.

BEN-7077: 7th Circuit - Memory Issues and Slow Loading

Expected Result*:* Documents should load from the Image Viewer, Dockets tab, Judge's Queue, and Summary tab without any errors or delays.

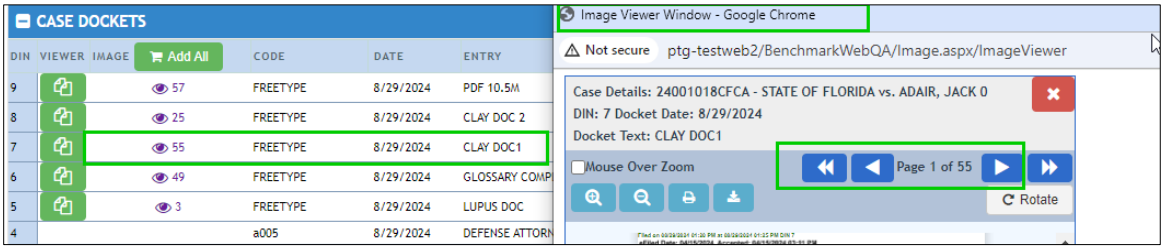
Resolution*:* Fixed issue where large documents were loading slowly or causing errors. Now, documents load swiftly without spinning or errors.

BEN-7117: Image Viewer not Loaded when Attempting to Use It on the Summary Tab

Expected Result: Documents should be displayed on the Image Viewer from the Summary tab -> Case Dockets section when the setting **UseImageViewerOnSummary** is turned on.

Resolution: Fixed issue where documents were not displayed, now documents are displayed on the Image Viewer.

Case -> Summary tab -> Case Dockets section -> Image Viewer.



BEN-7164: Case Email Error when Unavailable Mailboxes are Included

Expected Result: When a user attempts to send an email to multiple recipients, including one with an unavailable mailbox, the system should still deliver the email to the available recipients.

Resolution: Fixed issue where sending an email to an unavailable mailbox would prevent the delivery to the available recipients. The system now identifies errors such as an unavailable mailbox or an incorrect address and ensures that emails are successfully sent to the remaining recipients. **Note**: The QA team was unable to see the specific error message when a wrong email address is identified, SMTP server settings are required.

Added Features

BEN-7112: Update Benchmark Web .NET Framework to 4.8.

> ***Request Details:*** Update .Net Framework to 4.8.
>
> ***Resolution***: Updated .Net Framework to 4.8. All servers that run Benchmark Web will need to have .NET Framework 4.8 installed. A smoke testing was performed to validate basic functionality after the update.

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Corrected Issues

BEN-5467: Run Calendar Reports

Expected Result: Users should be able to run calendar reports without any errors.

Resolution: Fixed issue where calendar reports were throwing an error. A change in how to handle Memory Stream was implemented, now reports can be generated as expected.

BEN-5598: Performance Issues when Displaying Case Summary Tab

Expected Result: The Case Summary tab should be displayed without significant delay when searching for cases where the judge's name is sealed, expunged, or made confidential, and the first plaintiff or first defendant has been sealed, expunged, or made confidential.

Resolution: Modified the stored procedure Web_GetCase for better performance when getting the Original Judge Name if the judge's name is sealed, expunged, or made confidential, and the Original Plaintiff Name and Original Defendant Name in the Original Case Style if either the first plaintiff or first defendant has been sealed, expunged, or made confidential. Also made changes to check the user's rights to view sealed, expunged, or confidential parties when determining the Original Case Style.

BEN-5638: Attorney with Case Party Access cannot See the Case

Expected Result: Attorneys should be able to access a case where they only have Case Party Access.

Resolution: Fixed issue where an attorney tried to access a case that they only had party access to, meaning the CaseManagement.CaseType/CourtType rights were set to NoAccess, but they had CasePartyAccess checked and were a party on the case. Now, attorneys will have access to these cases even if CaseManagement rights are set to NoAccess.

Added Features

N/A

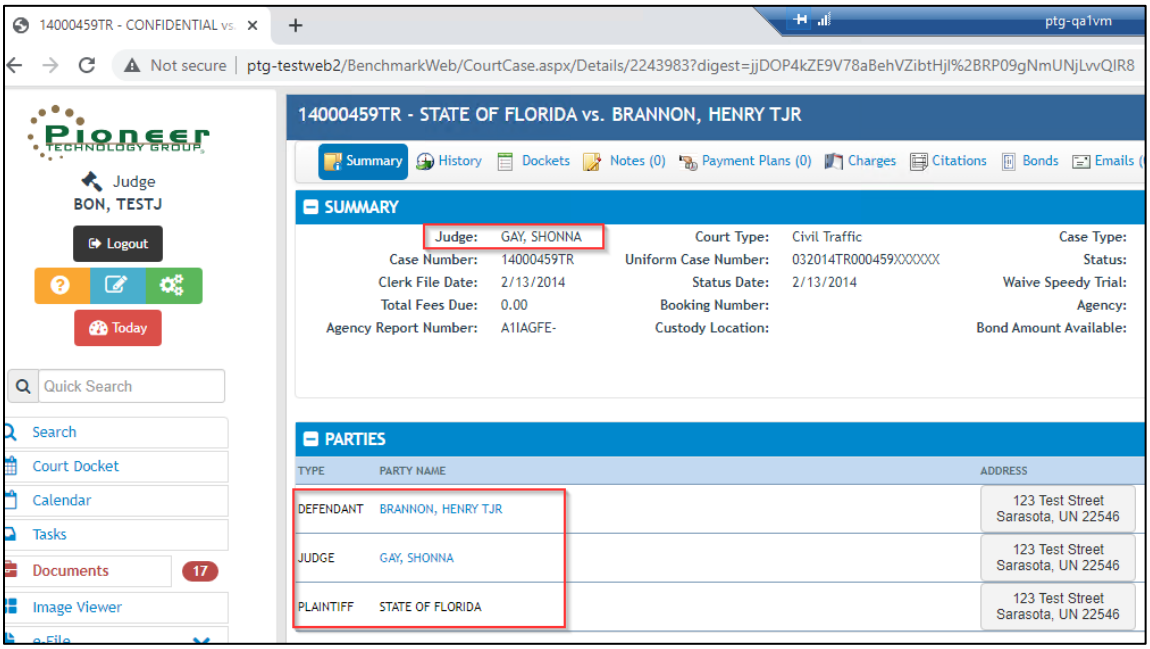
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Corrected Issues

BEN-4875: Confidential Cases Not Displaying Case Party Information to Authorized Users

Expected Result: Users should be able to see the confidential case party information in confidential cases when their role is configured to do so.

Resolution: Added missing web database objects related to the case party information. Now users granted with the rights: WebConfidentialCaseAccess and AllowViewConfidentialParty can see the confidential case party information in confidential cases.



Requires Admin Configuration.

BEN-4877: eFile Cancel Action not Working Properly when Adding New Party Types

Expected Result: Users should be able to cancel adding a new party type and this action should not create the canceled party.

Resolution: Fixed issue where canceling a party from eFile and then adding another party would also add the first canceled party.

BEN-4896: PDF/A - Redaction Over Images Can Be Removed

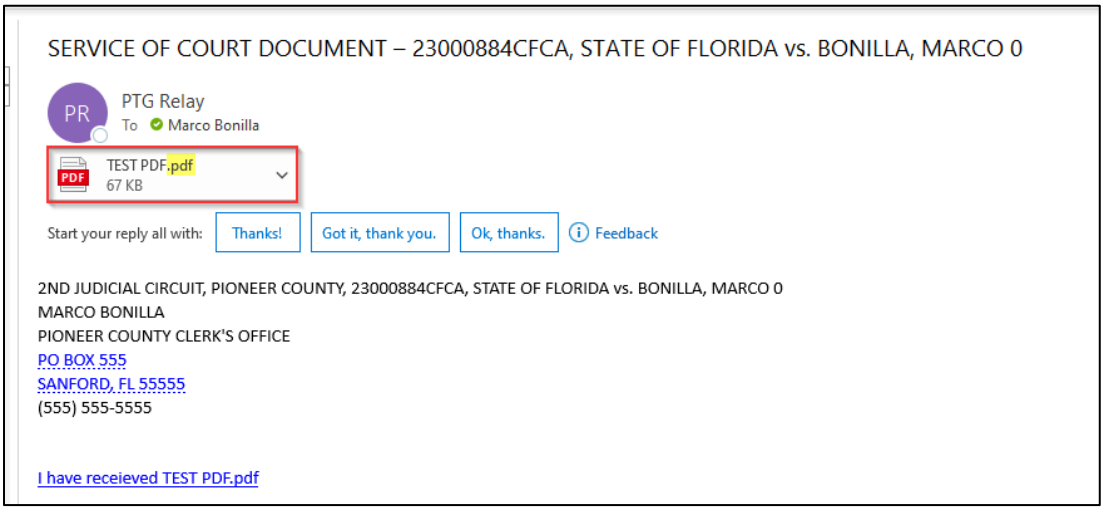
Expected Result: When viewing a PDF/A image from the Summary tab on the web, the user should not be able to edit the redacted image downloaded.

Resolution: Fixed issue when downloading an image from the image viewer, the user was able to edit the redacted image. Now, after downloading the redacted image and trying to edit it, the user is not allowed to edit the redacted image.

BEN-5118: Email Attachment File Extensions Removed

Expected Result: Emailed case dockets sent as an attachment using the Email functionality from the case main toolbar should have a file extension.

Resolution: Fixed an issue where emailed case dockets sent as an attachment would not have a file extension.



BEN-5140: Long PDF Documents Are Not Displayed in the Image Viewer

***Expected Result*:** Long PDF documents should be viewed in the image viewer with a loading time between 5 to 20 seconds.

***Resolution*:** PDF documents are not reconverted to PDF/A when the documents are retrieved from the image viewer and there is no long load time.

BEN-5164: Documents Emailed Without Redactions from Users Not Allowed to See Unredacted Documents

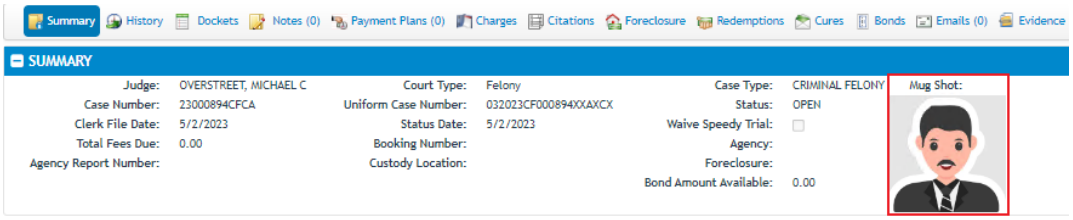
***Expected Result*:** When having redacted documents in a docket entry and the user who is previewing the document does not have privileges to view original images, the images sent should only contain the redacted images.

***Resolution*:** Fixed issue where original images were attached when sending an email from a docket entry with redacted documents by users without having the privileges to view original images. Now only redacted images are attached to the email when a user without privileges to view original images sends the email.

BEN-5239: Defendant Mug Shot not Visible

Expected Result: In the Summary tab, users should be able to see the defendant mug shot when available.

Resolution: Fixed issue where mug shot was not visible, now if the defendant has a mug shot, it will be visible in the Summary tab.



BEN-5415: Dockets Tab and Summary Tab discrepancies for Dockets

Expected Result: Dockets entries that contain documents should display them in the tab, also documents added to the image viewer by clicking the green icon from the image viewer column should be added to the Image Viewer. Besides, in the Summary tab the DIN number must be only whole numbers.

Resolution: Fixed issue where dockets entries that contain documents were not displaying them in the dockets tab. Now the documents are displayed in the tab. Also, fixed issue where documents were not added to the image viewer by clicking the green icon from the image viewer column. Now any document is added to the image viewer. Besides, fixed issue where DIN number was displayed as a double. Now the DIN number is displayed as a whole number.

Added Features

N/A

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Corrected Issues

110848: Judge's Calendar in Sup. Civil Court not Adding Court Case Events.

***Expected Result**:* Printing a notice after Court Event creation should not display an error.

***Resolution**:* Fixed an issue where printing a notice after a Court Event creation was causing an error. Now no error message appears, and the notice is printed.

111008: Documents Do Not Load in Image Viewer

Expected Result: Documents should be displayed in the image viewer when the StoreImageAsPdfA setting is equal to true or false.

Resolution: Documents are now visible in the image viewer when the StoreImageAsPdfA setting is equal to true.

111646: Duplicate Fees Added to Efiling

Expected Result: User should be able to submit eFilling submissions and the fees added during the process should not be duplicated.

Resolution: Fixed issue where the fees added automatically during the eFilling submission process were duplicate. Now after an eFilling submission is completed, no fee duplication occurs.

111659: Not Populated Fees are Added to the New E-File Case

Expected Result: Court type fees configured for NUMBERDEFENDANTS, NUMBERSUMMONS, or NUMBERPAGES should not be added to the new case if the count is 0.

Resolution: Fixed issue where fees were added regardless of the count in the court type fees fields. Now fees are added to the case only if counts are populated when submitting an E-File.

111660: Payer Information, Fee Amount, and Pay Amount not Populated

Expected Result: After submitting an E-File, payer information, fee amount, and pay amount should be populated in tblEFile.

Resolution: Fixed issue where payer information and amounts were not populated when submitting an E-File, now FeeAmount, PayAmount, PayerAddress1, PayerAddress2, PayerCity, PayerName, PayerState, and PayerZip are populated in tblEFile.

Added Features

N/A

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Corrected Issues

111513: Change Request - Support hCaptcha as Alternative to reCaptcha

> **Expected Result**: When performing a search as an anonymous user and having the hCaptcha activated, the user should be able to complete the captcha and perform a search. Also, the user should be able to complete more search case attempts before being asked to complete the captcha again.
>
> **Resolution**: Fixed an issue that occurred when clicking the hCaptcha option to perform a search as an anonymous user. The captcha will no longer load indefinitely. Also fixed an issue where the system would not allow the user to complete more search attempts.

Added Features

N/A

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Corrected Issues

111358: Calendar - Date and Time Pickers Not Working Properly

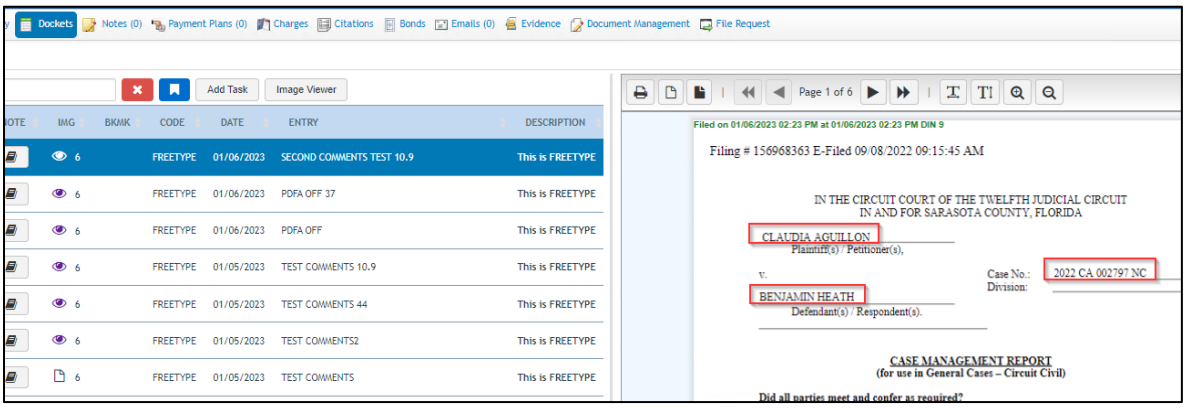
Expected Result: User should be able to add a court event using the date and time pickers without problems.

Resolution: Fixed issue where the users would not be able to use the date and time pickers to add a Court Event, now the user can use the date and time pickers to add court event as expected.

111448: PDF/A – Comments in Documents are Not Being Displayed Properly in the Dockets Viewer

Expected Result: Comments in the documents should be displayed in the Dockets viewer successfully without any distortion.

Resolution: Fixed issue where Comments in documents would be displayed distorted in the Dockets viewer. Now, Comments are displayed properly in the Dockets viewer:



111532: Textbox Displayed over BM Web Search Loading Page

Expected Result: When a case search is made, while the system is processing the request only the loading page should be displayed.

Resolution: Fixed issue where a case search was made, the loading page was displayed also a white text box. Now only the loading page is displayed

111678: Martin County: Error When Pulling Case Info in Benchmark Web

Expected Result: User should be able to access My Open Cases with no inconvenience. If the user has sufficient rights to access to the View Summary

Column on Search Grid each column header should be displayed above the appropriate column.

Resolution: Fixed issue where selecting the option My Open cases in the web application, with attorney role with the right to view the Summary Column the system was prompting an error message and the column header was not displayed above the appropriate column. Now after selecting the option for My Open Cases the system shows the summary without an error message and each column header is display above the appropriate column.

Added Features

N/A

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Corrected Issues

109758: GetOrdinalSuffix Returns Wrong Suffix

Expected Result: GetOrdinalSuffix function used for applying dates to document templates should return the correct suffix.

Resolution: Fixed GetOrdinalSuffix function to return the correct date suffix. See an example on how to use it below:

Given under my hand and official seal, {SignatureDate.ToString("dd")}{GetOrdinalSuffix(SignatureDate.Day)} day of {SignatureDate.ToString("MMMM")}, {SignatureDate.ToString("yyyy")}.

Output:

Given under my hand and official seal, 31st day of January, 2022.

109848: Issue with Multi Proposed Orders Updating the Sign/Reject Status

Expected Result: The users should be able to reject/sign records in a multi proposed order and the status reject/sign should be updated.

Resolution: Changed the logic for releasing multiple proposed orders on same filing back to portal and updating the status sign/reject correctly.

109968: Document Templates Routed from Client to Web for Signature Contain Duplicate Party Names

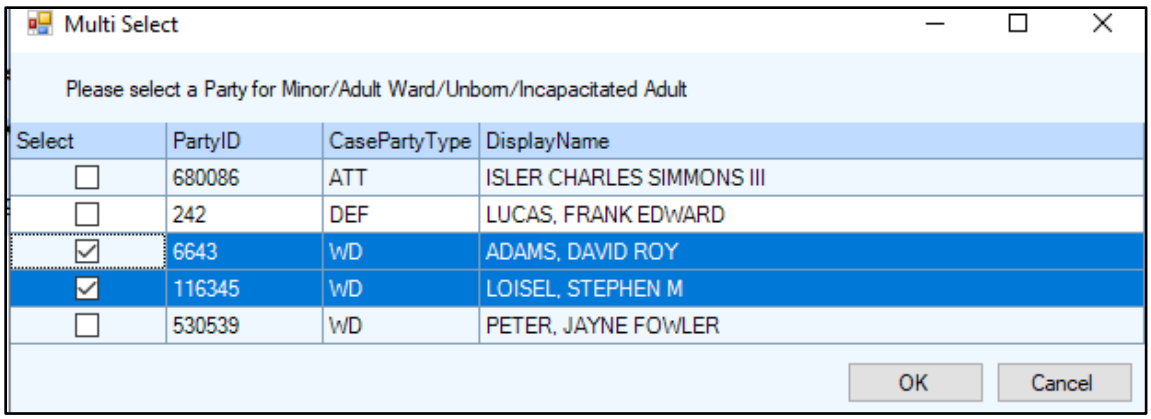
Expected Result: The users should be able to initiate a document template in the client, select more than one party from a party prompt, rout it to the web for signature and open it from the documents queue without it displaying duplicate party names.

Resolution: Updated how the names are parsed so that the last selected name is not duplicated when displayed in the web application's documents queue. See the example below:

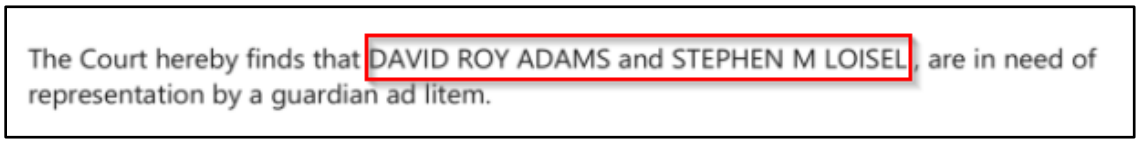
Document template's text and token initiated in the Benchmark client application:

The Court hereby finds that {<LR>[Minor]CasePartyMinor.ProperName} are in need of representation by a guardian ad litem.

Parties selected from the prompt:



Document routed from the client for signature displayed in the Benchmark web application:



109985: Case Number is not Saved in Signature After Signing a Multi Propose Order

Expected Result: User should be able to sign a multi proposed order and the initial signing should contain the case number.

Resolution: Fixed issue where the case number was not remaining in the signature after signing a multiple proposed order. Now the case number stays in the signature.

109987: Document Template Initiated in Client and Routed to Web Not Preserving User Entered Values

Expected Result: Values entered in the client when the document template is generated should be displayed on the web.

Resolution: Fixed issue where original values entered by the user in the client where not saved, now values will be displayed in the document on the web.

110007: PDF/A - Bookmarks Not Functioning on PDF/A Docket Entries

Expected Result: The users should be able to bookmark dockets entries that contains PDF/A files, and the bookmark should be saved, and the icon must be shown.

Resolution: Fixed issue where bookmark added to a docket entry that contains a PDF/A file was not saved. Now the system saves the bookmark and displays the icon.

110667: Error Prompted When Adding a Disposition Template to a Charge

Expected Result: The information of a charge must be refreshed when adding a disposition template without having to reload the tab in addition to not losing information or changes not being applied when navigating to other tabs and returning to the charges tab.

Resolution: It is possible to add a disposition template to a charge. Changes are refreshed and saved when navigating to other tabs and the charges tab no longer needs to be reloaded.

111280: Processing Package Documents from BM Client

Expected Result: Package documents submitted from BM Client should not cause the grouping logic to select non-group table row together.

Resolution: Fixed issue where was missing the null logic around the checkbox client event which cause the grouping logit to select non-group table row together.

111296: Typo on the Removed Item from Image Viewer Confirmation Pop-Up message

Expected Result: After an item is removed from the image viewer a confirmation message should display the next message “Removed from image viewer successfully”

Resolution: Fixed issue where there was a typo in the confirmation message display after removing an item from the image viewer. Now the correct message content is displayed “Removed from image viewer successfully”.

111297: User can Remove Default Required Party Types when e-Filing

Expected Result: The users should not be able to change the Party Types of those required and added by the system.

Resolution: Fixed issue where users were able to change the default party types. Now, if a case requires a Plaintiff or a Defendant, the system will not allow the user to edit/remove the default party type.

Added Features

13750: Weapon License Applications

Request Details: Users would like to have the option to create an e-Filing form for Weapon License Applications.

Resolution: Added the ability to create Applications by court type with the needed information. Right WebCourtTypeApplications is required to have access to Applications menu. Additional required configuration:

1. tblCourtType.AllowEfileNew should be set to 1.
2. If the Court Type has Case Types, these fields should be set to 1 tblCaseType.AllowEfileNew and tblCaseType.Active. Note: If the Court Type has no Case Types, applications can still be displayed if the template is configured.
3. There is a tblTemplate record with a TemplateKey that matches General[1-3]COURTTYPE, e.g. General1COURTTYPE where COURTTYPE is the specific Court Type code.
4. There is at least one record tied to the above template where tblTemplateObject.FieldVisible and tblTemplateObject.ShowOnWeb are set to 1.



Requires Admin Configuration.

13751: Marriage License Applications

Request Details: Users would like to have the option to create an e-Filing form for Marriage License Applications.

Resolution: Added the ability to create Applications by court type with the needed information. Right WebCourtTypeApplications is required to have access to Applications menu. Additional required configuration:

1. tblCourtType.AllowEfileNew should be set to 1.
2. If the Court Type has Case Types, these fields should be set to 1 tblCaseType.AllowEfileNew and tblCaseType.Active. Note: If the Court Type has no Case Types, applications can still be displayed if the template is configured.
3. There is a tblTemplate record with a TemplateKey that matches General[1-3]COURTTYPE, e.g. General1COURTTYPE where COURTTYPE is the specific Court Type code.
4. There is at least one record tied to the above template where tblTemplateObject.FieldVisible and tblTemplateObject.ShowOnWeb are set to 1.



Requires Admin Configuration.

14519: Document Template - Fill LoggedInUserSignature Before Queuing to Another Party to Sign

Request Details: The users would like that the LoggedInUserSignature token would be filled before queuing a document template to another party to sign.

Resolution: The LoggedInUserSignature token will now use the PartyID field from the DocumentTemplateVersion table, which is the PartyID of the logged in user that created the template version and queued the document template to another user to sign on the web. See the example below:

Document Template containing the LoggedInUserSignature token:

TEST:

Template Version Creator:	{LoggedInUserSignature}
Signing Party	{Signature}

Document generated:

TEST:

Template Version Creator:

MB Testing

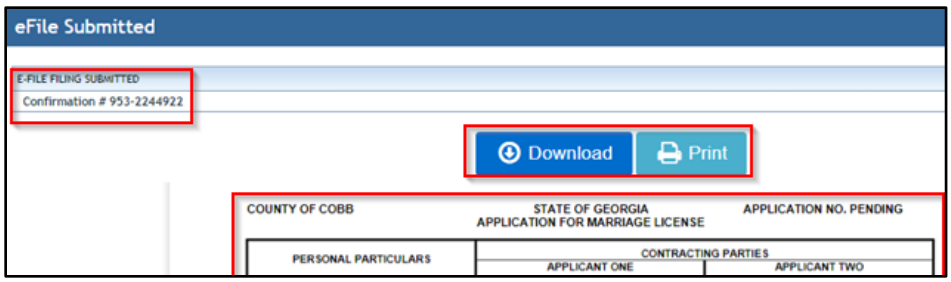
Signing Party

14543: Online Application - Add Ability to Generate Application Form When Submitting Application

Request Details: After submitting an online application, the users would like to be able to print or download the application form from the Summary screen. Also, they would like to be able to add new template object fields that can be filled in during the application process and are not store in the database and link a document template to an online application.

Resolution: Added the ability to download or print an application form after it has been created from the Summary screen. Also added the ability to add new template object that can be filled in during the application process that do not bind to any database.

Download and print buttons added.



For document template fields in the application

tblTempateObject fields for this:

ObjectType - needs to be documenttemplate
RowStyle - options are text,number,checkbox,checkbox_anything (can group together checkboxes with the same Question into one row, and will display the "anything" text next to each)
FieldTableName - grouping for fields this is optional, it will function as {FieldTableName.FieldName}
FieldName - name of the field to bind to that the document template will look at
Added the ability to link a document template form to an online application.
To assign a Document Template to an online application we must set the next columns in queries. Also, in Document Template the Type must be set to 3.
Here an example:
QueryKey: Document Template name
Query Type: Report
Query Group: Document Template
Program Control: Case
Document Template ID: 371



Requires Admin Configuration.

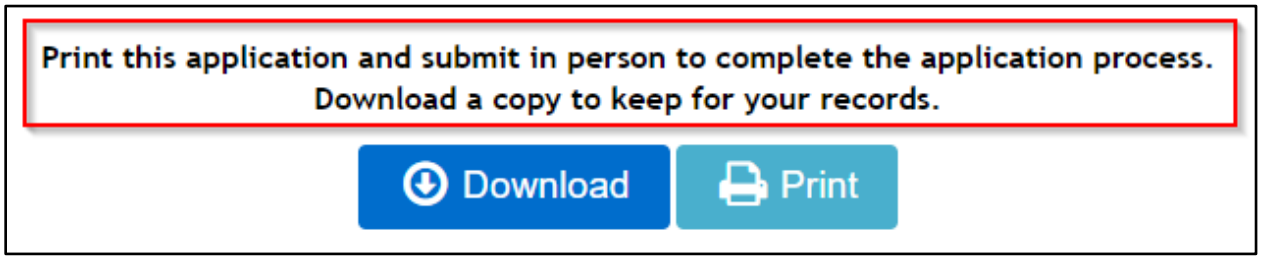
14704: Configurable Message to Display After Submitting an Online Application

Request Details: The users would like to have the ability to configure a message that displays at the end of the application process instructing the submitter with the next steps to complete the application.

Resolution: Added new configurable setting '**ApplicationSubmissionInstructions**', the value used in this setting will a display in message after an application is submitted when the application form preview is displayed.

Value Example for this setting:

<label for="instructions" style="color:black;font-size:16px">Print this application and submit in person to complete the application process.
Download a copy to keep for your records.</label>



14793: Judges and JA cannot Edit Multiple Proposed Order Filing

Request Details: The users should be able to edit proposed orders that come in as multiple proposed order filing.

Resolution: Judges and JA now can edit multiple documents in a single filing. The SELECTED menu options are now present when a user selects a table row.



14796: Proposed Orders - Display "Sent By" Information when Document Submitted by a JA or Clerk

Request Details: The user would like that the “Sent By” column in the judge queue displays the name of the JA or Clerk who submitted the documents.

Resolution: When a JA or Clerk queues a document to a judge, now the “Sent By” Column will displays the name of the person who queues the document.

14964: Anonymous Role Missing Access to Document ID Number (DIN)

Request Result: User with anonymous role should have access to the document ID number (DIN).

Resolution: Fixed issue where anonymous role was not having access to the document ID number. Now, the anonymous role has access to the document ID number (DIN)

15335: Support hCaptcha as Alternative to reCaptcha

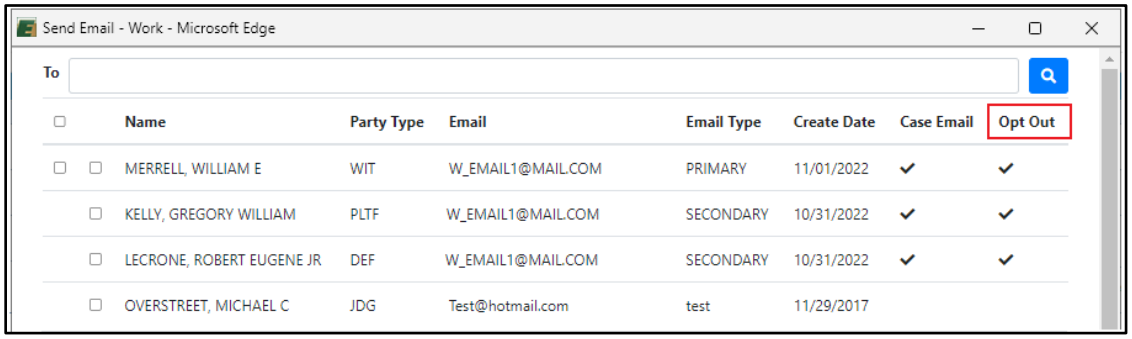
Request Result: User would like to have the ability to use the hCaptcha instead of Google’s reCaptcha.

Resolution: Added the ability to set hCaptcha or Googles´s reCaptcha in the setting WebCaptchaType. The value for the setting can be ReCaptcha or HCaptcha. When changing the configuration, the application pool must be recycled to update the changes. Also new settings were added WebHCaptchaSecretKey and WebHCaptchaSiteKey.

15439: Display Opt Out Flags on Send Email Screen

Request Details: In the Send Email pop-up window, users would like to see the Opt Out flags.

Resolution: Added the opt-out flags to the Send Email screen. The checkboxes will display the current selection (true/false) and are not editable from this screen. Users can click select All checkboxes, recipients with opt-out flag set to true will not be automatically selected, however the user is able to select them manually.



Release 2.9 Service Pack 10

Corrected Issues

N/A

Added Features

14470: Adding Signature with Transparent Background

Request Details: Users should be able to insert a signature into a document template that has no {Signature} token, the signature should have a transparent background when is displayed and applied to a PDF.

Resolution: Changed the white background the signature used to have for a transparent background, the transparent background is applied for all the signatures applies to the PDFs files. For example, when adding a signature to a template or signing documents queued to the different users.

Release 2.9 Service Pack 8

Corrected Issues

108375: Exclude Judge from ServiceEmailPartiesInternals and ServiceEmailPartiesExternals

Expected Result: Users should be able to exclude certain email party types from ServiceEmailPartiesInternals and ServiceEmailPartiesExternals for document templates.

Resolution: Added ExcludeEmailPartyTypes method in Case object for web templates to add ability to exclude certain email types from ServiceEmailPartiesInternals and ServiceEmailPartiesExternals. See examples on how to use it below:

The method will display all Internal Service Email Party Names excluding the Judge Case Party Type.

TEST
{<R>ExcludeEmailPartyTypes(ServiceEmailPartiesInternals, "JDG").Name}

The method will display all External Service Email Party Names excluding the Judge Case Party Type.

TEST
{<R>ExcludeEmailPartyTypes(ServiceEmailPartiesExternals, "JDG").Name}

TEST
{<R>ExcludeEmailPartyTypes(ServiceEmailPartiesInternals, "JDG","ATT").Name}

The method ExcludeEmailPartyTypes supports multiple party types as shown below:

108386: Download Document Template Throws an Error Message

Request Details: User should be able to download templates when clicking the download button.

Resolution: Fixed issue with Download Template button was not working and throwing an error message.

108529: PDF/A - Sort Date Not Working Appropriately

Expected Result: Users should be able to sort the docket using sort by date as expected.

Resolution: Fixed issue with Docket tab sorting by Date.

108531: PDF/A - Image Numbers on the Docket Line Are Not Correct

Expected Result: Image numbers on the docket line side of the split screen should be correct for both scanned and imported images.

Resolution: Updated stored procedure Web_GetCaseDocketsEX to handle PDF page counts.

108600: Signing Templates that Have no Signature Token will not Display Document to Sign

Expected Result: Users should be able to select a document without the signature token and it should be displayed to be signed.

Resolution: Fixed issue with new pdf.js version having issues with bundling which caused issues when signing document templates that had no signature token.

108705: Dockets Tab Not Displaying Multi Page PDF Images

Expected Result: Users should be able to view correct page counts and complete dockets with multiple single page PDF files while browsing the Dockets tab viewer.

Resolution: Fixed issue where page counts would not show the correct number in dockets with multiple single page PDF files, displaying them incomplete in the Dockets tab viewer.

108706: Summary/Case Dockets Tab Not Displaying Correct Page Counts

Expected Result: Users should be able to view correct page counts in dockets with multiple single page PDF files, listed in the Summary/Case Dockets tab.

Resolution: Fixed issue where page counts in dockets with multiple single page PDF files would not show the correct number, in the Summary/Case Dockets tab.

108833: Documents not Showing on Web only in Client

Expected Result: All documents are not visible from the web only through client.

Resolution: Fixed as result of 108578 where the solution was, Switched from ImageXpress to Magick.NET for TIFs. Color TIFs will now save with ZIP compression to reduce storage. Fixed an issue where the converter would save TIFFs as LZW when it should have stayed as Group4 since it is black and white. Fixed an issue with extensions of .TIF that would not be renamed to .PDF. The system will now replace any extension to .PDF after conversion. Also at least version 4.0.6.0 of image converter is required.

108834: Documents Returned from Recording Have an Error and can't be Seen

Expected Result: All documents returned from recording should be visible.

Resolution: Fixed as result of 108578 where the solution was, Switched from ImageXpress to Magick.NET for TIFs. Color TIFs will now save with ZIP compression to reduce storage. Fixed an issue where the converter would save TIFFs as LZW when it should have stayed as Group4 since it is black and white. Fixed an issue with extensions of .TIF that would not be renamed to .PDF. The system will now replace any extension to .PDF after conversion. Also at least version 4.0.6.0 of image converter is required.

108839: Do Not Send to Redaction by Case Type Not Working Properly

Expected Result: Users that do not have rights to view original images should be able to see images when the Do Not Send to Redaction is set on the docket code, case type, or court type.

Resolution: Fixed issue by updating the Web_GetCaseDocketEX stored procedure so it looks at court type or case type redaction settings.

109070: PDF/A - Processed Documents Email Refreshing

Expected Result: Users should be able to view the documents in the Processed tab when email popup open.

Resolution: Fixed issue with email popup refreshing the Processed tab causing document to not be viewable.

109071: PDF/A - Rotated PDFs not Receiving Stamp Correctly

Expected Result: Users should be able to sign rotated pdfs and the signature should remain where it was placed.

Resolution: Fixed issue with certain imported PDFs that were rotated to not receive a signature correctly, the system placed the signature off the page or the wrong location.

109322: Missing Pay Online Button

Expected Result: The systems should display the “Pay Online” button within the case summary information when the searched case meets the court-type-specific group value.

Resolution: Fixed issue where “Pay Online” button was not displayed within the case summary information.

109366: Setting WebStampProposedOrderDocket Not Stamping Document Templates Signed on Web

Expected Result: When **WebStampProposedOrderDocket** setting is turned on, document templates signed on web should display the stamp.

Resolution: Fixed issue with settings **WebStampProposedOrderDocket** and **WebPromptForCommentOnDocumentSignature** being cached in the same location which caused the value to be the same for both depending on which one got loaded first.

Added Features

13146: Remove "a minor" Party Type on Benchmark Merge Document

Request Details: User would like to remove a minor (party type) when using data merge field **{<R>[CC List]CaseParty.ProperName}** on templates to generate benchmark documents.

Resolution: Added **NotCaseParty** to case methods to get list of parties that excludes a certain case party type, it can be used like this example:
{<R>[CC List]NotCaseParty("a Minor").ProperName}

13656: Hosted Checkout Screen - Integrate Web Payments to HCS

Request Details: Users who want to pay their court costs and fines online should be able to router to the HCS screen to make the payment.

Resolution: Added new setting **WebPioneerPayments**, when set **True** and clicking the “Pay Online” button displayed withing a case’s summary information the system will trigger the configured Pioneer Payments API to redirect the user to the VPS hosted checkout site to process their payment. When set to False, user will be route to other payment functionality.

Also added new setting **WebPioneerPaymentsDisclaimer**, this setting controls the disclaimer message to present before routing to payment processing when using Pioneer Payments.

Note: Additional setup required. Please refer to the Pioneer Payments API Integration Guide for more details.

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Corrected Issues

103909: Missing Party Suffix

Expected Result: Party suffix should be displayed in the Case Information screen.

Resolution: Fixed an issue where party suffix would not be displayed in Case Information.

108375: Setting WebSearchGrouping - Change DefaultValue to False

Expected Result: Change the setting WebSearchGrouping DefaultValue to False.

Resolution: Changed the setting **WebSearchGrouping** to insert with a SettingValue and DefaultValue of False.

Added Features

12478: Enable LargeText Field Type on Web Document Templates

Request Details: Enable the LargeText document template field that is utilized in client.

Resolution: Added LargeText as a field option for Document Templates.

Release 2.9 Service Pack 2

Corrected Issues

106760: Party Details Summary Not Displaying Attorney Information

> ***Expected Result:*** Viewing the Party Details Summary screen for attorneys should load party information correctly.
>
> ***Resolution:*** Fixed an issue where attorney information would not load in Party Details Summary by changing logic to use Attorney Party ID.

108332: PDF/A functionality - Web image blurry.

> ***Expected Result:*** Web image shouldn't result in blurry image when zooming out and moving to a different page and then zooming in.
>
> ***Resolution:*** Fixed issue when zooming out of a PDF in Docket viewer then going to different page and zooming in would result in a blurry image.

Added Features

13411: PDF/A Image Viewer

Request Details: Add the ability to view web PDFs in the new PDF/A image viewer.

Resolution: Added new PDF/A image viewer support for web PDF docket images.

Release 2.9 Service Pack 1

Corrected Issues

107926: Defendant Proper Name Trailing Space

> ***Expected Result:*** The defendant ProperName field on document templates should not include a trailing space when none exists in the generated field.
>
> ***Resolution:*** Fixed an issue with {[DEFENDANT]FIRSTDEFENDANT.PROPERNAME} where an extra trailing space would be included in the generated document template if the defendant party had no suffix.

107960: Benchmark template - SignatureParty.ProperName lost when editing.

> ***Expected Result:*** Editing or downloading a word template should include fields that were previously hidden.
>
> ***Resolution:*** Editing or download a word template will now also include fields that were previously hidden.

Added Features

12477: BM Web - Save Docket Tab Screen Splitter Location Per Logged in User

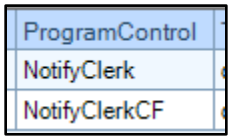
Request Details: Users would like the Docket tab screen splitter line to save the location of the splitter per logged in user.

Resolution: Added ability to remember splitter position across sessions.

13224: Allow for Court Type-Specific Notify Clerk Emails.

Request Details: Add a way to change the NotifyClerk email based on case Court Type.

Resolution: Added the ability to specify different NotifyClerk email types per Court Type using NotifyClerk + CourtType in ProgramControl. If no NotifyClerk + CourtType email type exists for a Court Type, then the NotifyClerk email type will be used.



ProgramControl
NotifyClerk
NotifyClerkCF

13264: Benchmark - Attempts to brute force both the login and admin page were not stopped

Request Details: Ability to control number of failed logins to prevent brute forcing access.

Resolution: Added new settings **WebAccountLockTime** and **WebAccountLockCount** to control number of times user can input the wrong password before getting locked out for a certain amount of time.

Release 2.9 Service Pack 0

Corrected Issues

N/A

Added Features

13333: PDF/A – Add Ability to Suppress Single Pages in Multi-Page PDF/A

Request Details: Update hidden page functionality to work with the new system of hiding single pages on multi-page PDF/A documents.

Resolution: Updated the web code to recognize the new HiddenPages column that tracks individual pages hidden on multi-page PDF/A documents.